

How to Make a Claim to FEMA

If you need to make a FEMA claim, the first thing to do is register by:

- a. Calling 800-621-FEMA(3362), or
- b. Online at www.DisasterAssistance.gov, or
- c. From a smart phone at <http://m.fema.gov>.

When you register, you will need to have seven pieces of information ready:

1. Social Security number
2. Address of damaged property
3. Description of damage
4. Where you can be reached by mail
5. Insurance information
6. A telephone number where you can be reached
7. Direct deposit banking number

It will usually take about 10 days for a FEMA inspector to call you back to make an appointment for a home inspection.

FEMA encourages you to keep all descriptions of damage and any cleanup efforts, and to take and keep photos if possible.

If you have insurance, make sure you contact them and file a claim. FEMA and the SBA will work with your insurance company.

Some assistance residents can receive from FEMA includes:

- a. Rental assistance during rebuilding
- b. Grants to repair damage not covered by insurance
- c. Coverage for needed medical expenses not covered by insurance
- d. Help in replacing a vehicle
- e. Help with replacement of clothing
- f. Help with moving costs, if necessary.

For more information, see www.fema.gov/assistance/index.shtm